

Call Your Area Employer Service Representative

Service Area	Contact (All numbers are 401 area code)
East Bay/Aquidneck Island <div><div>• Barrington</div><div>• Middletown</div><div>• Tiverton</div><div>• Bristol</div><div>• Newport</div><div>• Warren</div><div>• Little Compton</div><div>• Portsmouth</div></div>	Warren Office <i>Patricia Servant</i> 245-9300 ext. 129
East Providence	<i>Susan Biagioni</i> 462-8723
Metro <div><div>• Cranston</div><div>• Johnston</div><div>• Providence</div></div>	Providence Office <i>Ronni Gannek</i> or <i>Armand Tessaglia</i> 462-8920 462-8939
Northern RI <div><div>• Bellingham, MA</div><div>• Cumberland</div><div>• Pawtucket</div><div>• Blackstone, MA</div><div>• Lincoln</div><div>• Smithfield</div><div>• Burrillville</div><div>• N. Providence</div><div>• Woonsocket</div><div>• Central Falls</div><div>• N. Smithfield</div></div>	Pawtucket Office <i>Joanne King</i> or <i>Bill Cummings</i> 722-3100 ext. 103 762-9010 <i>Jane Palmer</i> 722-3100 ext. 122
North/West <div><div>• Coventry</div><div>• Glocester</div><div>• W. Greenwich</div><div>• E. Greenwich</div><div>• Scituate</div><div>• W. Warwick</div><div>• Foster</div><div>• Warwick</div></div>	West Warwick Office <i>Marty Kudrowitz</i> or <i>Rob Royer</i> 828-8055 828-6548
Southern RI <div><div>• Charlestown</div><div>• Narragansett</div><div>• Richmond</div><div>• Exeter</div><div>• New Shoreham</div><div>• S. Kingstown</div><div>• Hopkinton</div><div>• N. Kingstown</div><div>• Westerly</div><div>• Jamestown</div></div>	Wakefield Office <i>Connie Parks</i> 789-9721 ext. 102
netWORKri 1-888-616-JOBS(5627)	Jobs Network <i>Joanne King</i> 462-8721

Christine M. Grieco, Chief of Labor and Training Operations, Employer Service Unit
RI Department of Labor and Training, 1511 Pontiac Avenue, Building 73, Cranston, RI 02920-4407
Phone: 401-462-8724 • Fax: 401-462-8722 • www.dlt.ri.gov/esu

• Equal Opportunity Employer/Program • Auxiliary aids and services are available upon request to individuals with disabilities. • TDD (401) 462-8006

Rhode Island Department of Labor and Training

Employer Service Unit

Attention Employers!
See how DLT can
help you!

The Department of Labor and Training’s (DLT) Employer Service Unit employs a team of representatives who serve employers in Rhode Island and nearby Massachusetts and Connecticut .

Allow our Employer Service Representatives (ESRs) to visit your company and introduce state and federal programs and services available to you at no cost. You can depend on our representatives for timely information and quality assistance. They are a valuable resource for all of your business needs. To contact an ESR near you, call 1-888-616-JOBS(5627).



Job listings, tax credits, training programs, labor market information, and much more...

• What did you pay for your last help wanted ad?

• Are you receiving free monthly publications on RI’s employment trends?

• Are your wages comparable to your competitors?

• Is your company involved in a training program? If so, are you taking advantage of some of the most aggressive grant and tax credit programs in the country?

Donald L. Carcieri, Governor
State of Rhode Island



Adelita S. Orefice, Director
RI Department of Labor and Training

Programs and Services

Job Listings

Did you know when you list a job opening with DLT it will reach qualified candidates across the country? In the DLT netWORKri centers and in most libraries and colleges, jobs can be accessed via the Internet. If you have access to the Internet, you have the option of posting your job order(s) directly on the national network of jobs called America's Job Bank. If you currently list your job openings with DLT and would like them advertised on the Internet, visit our home page at www.dlt.ri.gov/esu.



For more information on job listings, call 1-888-616-JOBS(5627).

Employment and Training Tax Credits

Rhode Island boasts one of the most aggressive employment and training tax credit programs in the nation.

- RI Jobs Training Tax Credit allows up to \$5,000 per employee over three years. The credit is designed to encourage RI businesses to upgrade the skills of their workforce.
- RI Adult Education Tax Credit allows up to \$5,000 per employer. The credit allows worksite and non-worksite vocational or basic education.
- Employers Apprenticeship Tax Credit allows up to \$4,800 for the Machine Tool and Metal Plastics Process Technician.
- New Employment Tax Credit is a one-time tax credit of \$2,400 for new hires who have been unemployed or on welfare.

For more information on tax credits, call 1-888-616-JOBS(5627).

Match and Refer Job Applicants

Let the Employer Service Unit (ESU) help you streamline your company's hiring process. Our staff of professional interviewers will match job applicants and refer only qualified candidates, saving you time and money. In addition, we will plan and coordinate customized job recruitments of any size at your employment site or at the nearest netWORKri center.

Governor's Workforce Board - Rhode Island

Rhode Island businesses demand skilled workers to maintain a competitive edge in today's global economy. As the State's primary forum for workforce issues, the Governor's Workforce Board oversees a vast network of services, programs, and funding opportunities. Chief among its roles is to ensure that federal and state resources are strategically invested to meet your immediate and future workforce needs.

Grants, initiatives, and programs are designed to provide your company with the tools and training assistance needed to help your business grow and prosper in today's competitive market.

For information on current opportunities or for referrals to agencies and programs that can meet your needs, call the Governor's Workforce Board at (401) 462-8860.

Visit our home page at: www.dlt.ri.gov

Learn how the RI Department of Labor and Training works for you!



Training Programs

There are a number of programs available to help qualified individuals prepare for entry into the labor force. DLT offers individual referral training at schools and institutions in the community and On-the-Job Training (OJT) with full and partial unemployment insurance reimbursement for eligible individuals. For more information, call 1-888-616-JOBS(5627).



Labor Market Information

DLT's Labor Market Information (LMI) unit is the primary source of economic data for the state of Rhode Island. They can provide current employment and unemployment statistics, wage data, prevailing wages, occupational staffing patterns, industry trends, and occupational projections. There are many useful labor market information products available to you such as:

- RI Red Research and Economic Database at www.dlt.ri.gov/ried
- RI Occupational Wage Surveys
- RI Industry and Occupational Projections Data
- RI Expanding/Declining Industries
- RI Employment Bulletin
- RI Affirmative Action Information
- Local Area Unemployment Statistics Report
- State of the State Statistical Profiles

For more information on LMI, call (401) 462-8740, or visit the LMI web site at www.dlt.ri.gov/lmi.

Rapid Response

The Rapid Response team provides assistance to the employer facing layoffs. DLT's professionals meet with company officials to determine the best course of action and to ascertain the scope and impact of the plant closing and/or mass layoff. DLT offers basic re-adjustment services, testing assessment, and job search assistance to employees. For information, call (401) 462-8800.

Workforce Partnership of Greater Rhode Island

The Workforce Partnership of Greater Rhode Island (WPGRI), one of Rhode Island's two local Workforce Investment Boards, administers funding for programs to develop a highly trained workforce.



The Workforce Partnership serves as one of the agencies responsible for workforce training under the Workforce Investment Act in Rhode Island. WPGRI serves all cities and towns, except Providence and Cranston. Most services and programs for individuals seeking employment or training opportunities are delivered through netWORKri, RI's one-stop career centers.

For more information on programs and services administered by the Workforce Partnership of Greater RI, call (401) 462-8730 or visit www.griworkforce.com. For information on Providence/Cranston, Call Providence/Cranston Workforce Solutions at (401) 462-0800.

Additional Services

Tax and Registration Information
Workshare Program Information
List of Enterprise Zones
Adjudication Inquiries